

What is the TeleCare service?

TeleCare services are known by a variety of names such as: Social Alarms, Community Alarms, Lifeline and Careline.

The service provides a home safety and personal security system that enables people to live independently within their own homes. This is achieved through state of the art technology and a 24 hour telephone link to the Response Centre in Hollywood.

Benefits of the TeleCare service

- **Instant response** - our highly skilled operators respond to your call and take the appropriate action to get the help you need when you need it
- **Personal service** - friendly and efficient service
- **We won't leave you** - our operators will stay on the line with you until help arrives
- **Complete reassurance** - 24 hour link to the Response Centre

- **Easy installation** - wireless system so no unsightly wiring

Lifeline Connect+



Protection from

- Intruders
- Floods
- Fire
- Falls



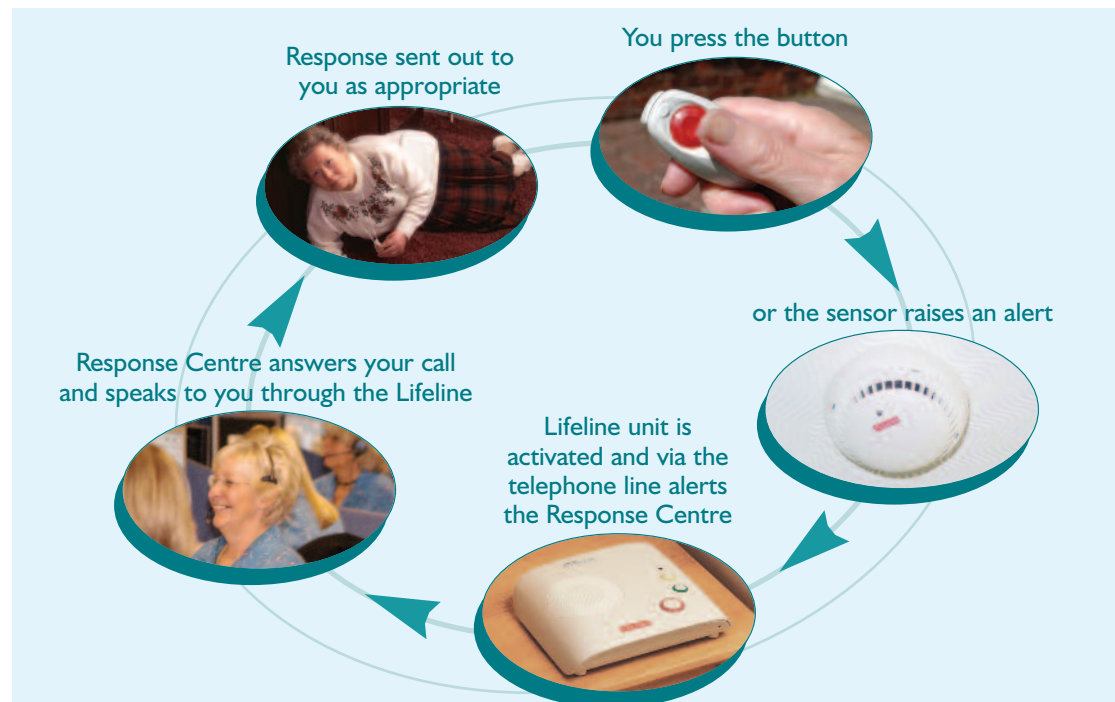
Please contact me to discuss the TeleCare Service further
Please tick

Please contact me to arrange a FREE demonstration
Please tick

Please fill in and return to the address on the back

How does the service work?

The service provides a 24 hours a day telephone link between your home and the Response Centre. All that is required is a telephone line and an electrical power point*. Should a sensor be activated, a message is sent to the Response Centre where trained operators take the most appropriate action, whether it be contacting a family member, neighbour, doctor or the emergency services.



* within 6 feet of each other

How does the technology help?

A range of unobtrusive intelligent telecare sensors offer a comprehensive way to manage the risks to a person's health and home environment, 24 hours a day, 365 days a year.

A flexible range of telecare sensors are available including:



PERSONAL TRIGGER - a call for help can be raised from anywhere in the home or garden



FALL DETECTOR - automatically detects a serious fall and raises an alert at the 24 hour Response Centre

BED & CHAIR OCCUPANCY SENSOR - provides an early warning by alerting the 24 hour Response Centre that the user has left their bed or chair and not returned within a predetermined time period



BOGUS CALLER BUTTON - fitted near a door, this discreet button can be used to call for assistance at the 24 hour Response Centre when a stranger requests entry into your home

PIR (MOVEMENT DETECTOR) - detects movement and raises an alert, providing the 24 hour Response Centre with the ability to audibly verify and record the presence of an intruder or alternatively detect for inactivity

SMOKE DETECTOR - potentially a life saving device, the radio smoke detector provides additional protection by raising an instant alarm call to the Response Centre



Name.....

Address.....

.....Postcode.....

Telephone.....

Email.....

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TeleCare

Please
affix
stamp

FOLD TeleCare
3 Redburn Square
Holywood
BT18 9HZ



How can the service help you?

The service makes a real difference to people's lives, not only for those using the service to maintain their independence, but also their families and loved ones.

Who would benefit from a personal reassurance solution?

The service is available for anyone of any age who would like to feel safer, more protected and independent in their own home. The system also provides numerous benefits for:

- Older, infirm or disabled people
- Individuals who have been discharged from hospital and require additional support and assistance at home
- People at risk of domestic violence, racial harassment, repeat victimisation or distraction burglary
- Those living in high crime areas
- People of any age living alone

FOLD TeleCare

Who we are



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through
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Lifeline Service

Reaching Out,
Meeting Need
& Changing Lives

